

**KEYSTONE STATE CHAPTER
Annual Conference Agenda
Friday, September 15, 2023**

7:30 AM – 8:30 AM

Registration/Full Breakfast – Held Outside Silver Maple I, II & III

8:30 AM – 8:45 AM

Keystone NENA Chapter President Welcome – Silver Maple I, II & III

Gene Good – Chapter President

Chapter Goals & Objectives

Gene will outline to the membership the chapter's 2023 – 2024 goals and objectives.

8:45 AM – 9:45 AM

PEMA Update

*Jeff Boyle, Executive Deputy Director; Greg Kline, Deputy Director of 911;
Bruce Butler, 911 Administrative Officer; Bill Shertzer, 911 Program Manager;
Tim Elbertson, Public Safety Education & Outreach Specialist*

911 in Pennsylvania: Past, Present, and Future

As we continue to flip the switch to Next Generation 911, the PEMA 911 Office is busy advancing a variety of programs and initiatives to support our county partners. In this session, we'll reflect on where we've been, update you on what changes have taken place, and give you a sneak peek at what's on the horizon for 911 service in Pennsylvania.

9:45 AM – 10:00 AM

Break

10:00 AM to 12:30 PM

(Refreshment break at 11:15 AM)

PA NENA Super Sessions

Operations/Technology Track – Silver Maple I, II & III

John Durlin, 911 Coordinator, Erie County

Jen Cass, Deputy Director/911 Coordinator, Montgomery County

Mike McAllister, Director of Emergency Services, Elk County

Angelina Candelas-Reese, 911 Systems Manager, Arlington County, Virginia, Public Safety Communications and Emergency Management

Panel moderator: John Geib, Director of Emergency Communications, County of Bucks

Addressing Staffing & Operational Needs with Technology Implementation

One of the biggest challenges in the 911 community continues to be staff retention. The pandemic has exacerbated the issue, but let's be honest – this has been plaguing our emergency communication centers for a long time. Perhaps it is time to

**KEYSTONE STATE CHAPTER
Annual Conference Agenda
Friday, September 15, 2023**

consider how the technical and operational realms can integrate to work toward a staffing and workload balance. We can't abandon more traditional recruitment and hiring practices, but we need to do more. This will be a unique opportunity to both learn what some of your neighboring centers have implemented to address their staffing levels; and, identify other operational issues that our innovating vendor community can use as milestones on their development path.

GIS Track – White Oak Library

Eric Jespersen, PA Geoboard

**PA Geoboard Update and Basemap 2030
NG911 GIS Data in Context of the PA BaseMap**

The State Geospatial Coordinating Board (GeoBoard) is actively defining and promoting PA BaseMap 2030 as a shared, authoritative collection of spatial data. The data developed to support NG911 Core Services is an important component of the basemap, and its creation is demonstrating new workflows and the complexities of creating and maintaining authoritative data among governments. Learn more about the framework data themes and ways they might integrate to become PA BaseMap 2030.

&

Melissa Liebert, Technical Program Manager, NG Location Terrestrial & Wireless Networks at Comtech and Christian Przybylek, Geospatial Analyst for 9-1-1, PEMA

**ALI Location Data Platform Clinic
GIS and ALI Q&A**

Come catch up with PEMA and Comtech, who will share a brief update regarding the status of Pennsylvania's NG911 GIS data. We will be available afterwards to address your GIS or ALI questions.

12:30 PM

**Lunch – The Field Restaurant
Conference Ends**