

**KEYSTONE STATE CHAPTER
Annual Conference Agenda
Friday, September 16, 2022**

7:30 AM – 8:30 AM

Registration/Full Breakfast – Held Outside Silver Maple I, II & III

8:30 AM – 8:45 AM

Keystone NENA Chapter President Welcome – Silver Maple I, II & III

John Geib – Chapter President

Chapter Goals & Objectives

John will outline to the membership the chapter's 2022 – 2023 goals and objectives.

8:45 AM – 9:45 AM

Mary Doe Donecker, Client Services Manager, Comtech

Molly Falls, Director of Technical Program Management, Comtech

Jeff Boyle, Deputy Director of 9-1-1, PEMA

Next Generation 911 in Pennsylvania: Updates and Expectations

The biggest upgrade to emergency communications in decades is finally here, but the process isn't as simple as just flipping a switch. Join representatives from PEMA and Comtech as they provide an update on the statewide progress of implementing NG911, share important lessons learned during the pre-migration testing in the Northern Tier region, and outline what's expected from the remaining PSAPs during the pre- and post-migration process. They'll also highlight Comtech's training approach and identify some of the operational changes coming as part of the NG911 system, such as Policy Routing Function (PRF) and using the new Automatic Location Information (ALI) database. Whether you're a PSAP director or a frontline telecommunicator, there's something in this presentation for everyone.

9:45 AM – 10:00 AM

Break

10:00 AM to 12:30 PM

PA NENA Super Sessions

Operations Track – Silver Maple I, II & III

Matthew Shenk, RPL, ENP

Operations Manager – Technical Services

Lancaster County-Wide Communications

Cross-Discipline Communications During an Active Shooter Event:

KEYSTONE STATE CHAPTER

Annual Conference Agenda

Friday, September 16, 2022

Explore the importance of cross-discipline communications during an active shooter event. Discuss the benefits, obstacles, and reluctance of agencies to communicate jointly during multi-agency incidents. Develop a plan for cross-discipline communications during an active shooter and other events. Reveal the need for buy-in and participation of those disciplines in developing a plan. Outline a few steps, which must follow plan creation: exercises, orientation for new members, training videos, etc... Share relevant county PSAP experiences.

GIS Track – White Oak Library

Christian Przybylek, Geospatial Analyst for 911, PEMA

NG911 and GIS: To Migration and Beyond

High-level overview of NG911 GIS

- Brief technical overview (role of GIS in NG911, what it is and what it does).
- brief historical background (starting with deployment of e911 in the early 1990s to today).
- Touch on legislation, funding, and best practices that are supporting counties in developing GIS data for NG911.
- Describe the benefits of NG911 service overview and identify GIS layers that are the backbone for this system.

Deployment of GIS Data Hub: Countdown to Zero Critical Errors

- Describe the goal of Zero Critical Errors and 98% or higher ALI to GIS sync rates (why this is important for NG911).
- Provide an overview of GIS Data Hub
- Discuss the regional deployments, QC Pre-check, and PEMA grant funding.
- Outline the approach with regional and one-on-one sessions and troubleshooting issues.
- Overview of the *Pre-migration, dual provisioning, and post-migration* environments.
- Transition into discussion more heavily focused on Automatic Location Identification (ALI) database.

Congratulations, Your County is at Zero Critical Errors! Now What? (I am workshopping this sub-heading and content for this section)

- Timeline of key ALI-related milestones for period when a county becomes Critical Error Free and its Migration to NG911 service
 - 120-day
 - 90-day
 - 60-day
 - 45-day
 - 30-day

Resources

- Training's overview

KEYSTONE STATE CHAPTER
Annual Conference Agenda
Friday, September 16, 2022

- Comtech Insights/Upskill Learning Passport Overview (digital library of recorded sessions and educational resources for PSAPs/GIS).
 - Updated Best Practices Guide, which will be revamped following the release of NENA's version 2 of the GIS Data Model.
 - Resources in development:
- Future Events and Opportunities:
- Statewide data layers will be publicly available.
 - Updating existing 911 Legislation, current legislation will sunset in 2024.

12:30 PM

Box Lunch – Aspen Room
Conference Ends